



## Technical Assessment Form

**Technology support area** : BYOD

**Equipment make/model** : Vuepoint connect from Xest (Software)

### Description of the device

Vuepoint connect is a software-only solution for teachers and students to share their desktop without any additional hardware.

1. How much time is required for installation (per unit)?

- 1 hour

2. How much training is required to allow AV technicians to provide front-line support to users, e.g. basic functionality, fault-finding, integration issues?

- Basic training of networking and program installation

3. Please provide details, if available, of call-out statistics for the trial period:

- N/A

4. a) Did installation require any modifications to existing technology and/or room configuration?

- Yes

b) If yes please provide details of the major issues:

- Network bandwidth may lead to additional hardware. In the case of HKU, most of the classrooms are not equipped with LAN ports. Transmission may be intermittent.

5. Other comments

- General impressions
  - Its user interface is simple. Functions are easy to learn.
  - Installation is fast.
- Recommendations for future roll-out
  - It's not recommended for future roll-out because the performance on the HKU campus Wi-Fi network is not stable. Moreover, it can work well in some test period but also cannot maintain the service quality in hard-wired LAN installation. The configuration file is to be setup using computer names that might create security and instability issues.



### Technical Assessment

Function	Rating (1 – 5)	Additional Comments	Flag
Installation and Configuration	4	Simple	
User-friendliness	4	Good	

	Item / Details	Cost (AUD\$) In Australian dollar
Initial Equipment Requirements	50 End Point licenses @ \$778.00 EA (Use CPD 3.41 as an example)	AUD \$38,900.00
	12 months support and updates @ 20% of buy price	AUD \$7,780.00
	Training	AUD \$3,000.00

Total: AUD \$49,680.00

### Conclusion

The functions of Vuepoint connect is quite rich and it supports a truly flipped classroom. However, the cost is quite high and the stability cannot be maintained while conducting tests in campus network. It's good to wait further for a comprehensive software version and test whether the new version can overcome the intermittent disruption while using Wi-Fi.