Technical Assessment Form

Technology support area : Teaching Whiteboard

Equipment make/model   : Smartboard Kapp 42

Description of the device

Smartboard Kapp is a digital capture whiteboard, released this past summer by the Calgary-based company. It uses a traditional dry-erase pen and eraser, offering people the ability to share what's being drawn or written on the board in real-time via an accompanying app or web browser. The board also lets users take virtual snapshots of their work at any time — those watching the screen online or with the app can do the same, too — and save or share the files in digital form.

1. How much time is required for installation (per unit)?

- About 15 minutes for a trained technician

2. How much training is required to allow AV technicians to provide front-line support to users, e.g. basic functionality, fault-finding, integration issues?

- Basic training of hardware installation, QR code scanning, sharing and encrypting knowledge

3. Please provide details, if available, of call-out statistics for the trial period:

- N/A

4. a) Did installation require any modifications to existing technology and/or room configuration?

- No

b) If yes please provide details of the major issues:

5. Other comments

- General impressions
    - Reasonable price
    - User-friendly user experience
    - Safe and simple device to interact with students

- Recommendations for future roll-out
    - It's recommended for future roll-out that Smart Kapp has a good design that presenters can easily handle it well for operation in study rooms.

Technical Assessment

Function	Rating (1 – 5)	Additional Comments	Flag
Installation and Configuration	4	Software is needed, but both software such as QR scanner and Kapp are easy to use.	
User-friendliness	5	Download app, scan code, draw, send, done.	
Performance	4	Good performance for most of the time.	

	Item / Details	Cost (HK dollar)
Initial Equipment Requirements	42 inch Smartboard Kapp	$3,200 / each
	84 inch Smartboard Kapp	$9,400 / each

Conclusion

Just walk up and start writing with a dry-erase maker, everyone you invite sees whatever you jot down, erase and scribble on the Smartboard Kapp. It provides way to save notes on its Cloud storage behind, be able to view the content on user's phone, tablet and PC with a tap, erase and repeat. It's a whiteboard and personal organizer in one. For teaching purposes, tutors can easily interact with students. All in all, this Smartboard is easy to learn how to use and a simple device for teachers.