



## Technical Assessment Form

**Technology support area** : BYOD  
**Equipment make/model** : VIA Connect Pro



### Description of the device


VIA Connect PRO is a wireless collaboration and presentation solution that makes sharing and presenting in meetings easier. From any laptop or mobile device, students, teachers or any in-room meeting participant can view the main display, edit documents together in real time, share any size file, turn the main display into a digital whiteboard, and more. The solution features iOS mirroring for MacBook, iPad, iPhone, Windows phone and Android mirroring (Lollipop OS 5.0 or newer). VIA Connect PRO is ideal for huddle rooms, offering the best price-performance in the market.

1. How much time is required for installation (per unit)?
  - 3 – 4 hours include software update
2. How much training is required to allow AV technicians to provide front-line support to users, e.g. basic functionality, fault-finding, integration issues?
  - Basic training of device setup, around 40 minutes
3. Please provide details, if available, of call-out statistics for the trial period:
  - N/A
4. a) Did installation require any modifications to existing technology and/or room configuration?
  - Yesb) If yes please provide details of the major issues:
  - It requires a dedicated IP and a physical network port to work with existing network infrastructure.
5. Other comments
  - Other issues
    - N/A



- Recommendations for future roll-out
  - It's recommended for future roll-out to support small group's discussion (i.e. small conference rooms, Digital Literacy Laboratory DLL – teammate discussion group table, study rooms at Chi Wah Learning Commons) that is more reasonable in price, size and performance as average. However, attention should be taken while the firmware upgrade is a little bit complicated and it might create possible risks to cause it down if the upgrade procedures are not strictly followed by the technical staff.

### Technical Assessment

| Function                       | Rating<br>(1 – 5) | Additional Comments                           | Flag  |
|--------------------------------|-------------------|---|---|
| Installation and Configuration | 3                 | Complicated firmware-update stuff.            |  |
| User-friendliness              | 4                 | The UI & UX isn't clear enough                |   |
| Screen mirroring               | 4                 | Performed                                     |   |
| Compatibility                  | 4                 | It supports different kinds of mobile devices |   |

|                                | Item / Details  | Cost (HK dollar) |
|--------------------------------|-----------------|------------------|
| Initial Equipment Requirements | Via Connect Pro | \$7800           |

### Conclusion

VIA Connect Pro is a device with a reasonable performance, price and size in average. The device runs stable and secure in operation with maximum wireless connections for up to 256 devices in 3 years' warranty. The technical support to general users might not be enough in HK local region. If there is no in-house technical staff to give support, the firmware upgrade might be a complicated task with longer time-spending.